

# **EXHIBIT 95**

Document title:	What is Nike's returns policy?   Nike Help
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### WHAT IS NIKE'S RETURNS POLICY?

#### NIKE APP AND NIKE.COM ORDERS

When you shop Nike online, either in the Nike App or on Nike.com, you can return items that are **unworn and unwashed and still have their product tags attached** within 30 days of an online order delivery ([some exceptions apply](#)). That includes custom [Nike By You](#) sneakers.

[SHOP NIKE.COM](#)[LEARN HOW TO RETURN](#)

And remember, returns are free for [Nike Members](#).

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#### NIKE STORE PURCHASES

You can also return Nike store purchases within 30 days of the purchase date, as long as the items are unworn and unwashed and still have their product tags attached ([some exceptions apply](#)). Just take your items and proof of purchase back to the original purchase location.

[FIND A NIKE STORE](#)

### FAQs

#### How do I return a Nike.com or Nike App order?

Nike Members just need to [sign in](#) before starting their free returns from their orders page. For guest orders, [access your order](#) with your order number and email address. Check out [our return instructions](#) for more information.

#### How do I return items purchased at a Nike store?

Returning your Nike store purchase is easy. Take your items that are unworn and unwashed and still have their product tags attached back to the original purchase location with your proof of purchase ([some exceptions apply](#)). If you are unable to return the items at the same store, please [contact us](#) to discuss your options.

#### Can I return defective or faulty items?

We stand behind our shoes and gear. That's why you can return defective or faulty products with a valid proof of purchase within two years of the online or in-store purchase date.

If you have a potentially defective or faulty item, and it's within 30 days of your purchase, the items are eligible for the standard [return option](#) that works best for you. After 30 days, you'll need to [contact us](#) to start the returns process.

In addition, some Nike products have specific written guarantees and/or warranties—please check the label, hang tag or warranty card for details and return information.

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### Contact Us



Chat with us

7:00 - 0:00

7 days a week



Call us

+386 (0) 1600 1436

9:00 - 21:00

Monday - Friday

9:00 - 18:00

Saturday



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